



West Leigh Junior School

Part of the Portico Academy Trust

Executive Headteacher - Mrs C. Woolf

Head of School - Mr J Lear

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PORTICO
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opening doors, unlocking potential

CEO - Mrs C. Woolf

21st October 2021

Dear Parents/Carers,

It has been delightful to have had nearly the complete half term in school, with a large degree of normality. We send our best wishes for a speedy recovery to the few adults and children in our community who are suffering from COVID or heavy colds.

In common with out of school activities we have tried to reintroduce the full list of extra-curricular activities and clubs. We want to present as varied a diet of opportunity to the children as we can. We are very grateful to our staff members who give their time to clubs – before and after school and at lunchtime.

Everybody at WLJS works very hard on behalf of the children. It is always our aim to ensure that your child is happy and safe and learning in as interesting and engaging way possible. But occasionally we make a mistake – we are all human. Occasionally you may be a little disappointed with a decision we have made or an action we have taken. Occasionally, your child may be upset about something that has occurred.

In these circumstances of course we want to hear about it in order to resolve the unhappy situation. We are always here to listen, support you and react positively to your comments and concerns. But we are not here to meet unreasonable demands. We cannot tolerate communication, including emails, that are aggressive in tone or language. Constant emails, messages and phone calls almost amount to harassment, despite our best efforts to address concerns.

We know the majority of parents would be astonished at the combative tone of some of the emails we have received post pandemic. Some of that correspondence has caused great distress to staff. We ask to be treated with respect and kindness – in the way that we treat you. We are always available to speak to you and to take you seriously, you are never ignored.

Please trust us to do our jobs in a professional and caring manner. May we wish you a pleasant and healthy half term, whatever you do, wherever you go.

Yours sincerely,

Cheryl Woolf
Executive Headteacher

John Lear
Head of School